## Town of Little EIm

## Solid Waste

## Bulk \& Brush

## Recycling

## Courtesy Drop Site

## Utility Billing

"The Town with a Lake Attitude"


Residential Trash \& Recycling Route Map
Residential Trash \& Recycling Guidelines
Solid Waste \& Little Elm Ordinance
2023 Bulk Trash \& Brush Calendar
Bulk Trash \& Brush Guidelines
2023 Solid Waste Holiday Schedule
Clean \& Green Collection Events
Year-round Specialty Recycling
Little Elm Residential Courtesy Drop Site
Responsible Water Use: Water Conservation Tips
Utility Billing: Water \& Solid Waste Payments
Public Works Contact Information

## WEEKLY RESIDENTIAL TRASH \& RECYCLING ROUTES

Tuesday Garbage \& Recycling Day
Wednesday Garbage \& Recycling Day
Thursday Garbage \& Recycling Day
Friday Garbage \& Recycling Day
-


Bulk Trash Drop Site
Town Limits
0.75
1.5

## Residential Trash \& Recycling Guidelines

The Town of Little Elm contracts solid waste and recycling services out to Community Waste Disposal (CWD).

Little Elm residents receive ONE 95-gallon gray trash cart and ONE 95-gallon blue recycling cart. Extra carts are available for an added monthly fee through Utility Billing. The gray trash cart is for solid waste only. The blue recycling cart is for recycling materials only.

Since CWD uses the single stream recycling method, residents may place all recyclable items inside the same recycling cart.

RECYCLING GUIDELINES FOR ITEMS PLACED IN BLUE RECYCLING CART


$$
\begin{gathered}
\text { Paper, Plastic \& Styrofoam } \\
\text { Serving Items } \\
\text { Paper Towels, Facial \& Toilet Tissue } \\
\text { Shredded Paper } \\
\text { Grass Clippings } \\
\text { Food \& Wet Waste } \\
\text { Plastic Bags \& Packaging }
\end{gathered}
$$



## Solid Waste \& Little Elm Ordinance

Your trash and recycling containers shall be placed at the curb no earlier than 7 p.m. on the day prior to the scheduled collection day.

To ensure collection; trash and recycling containers must be placed at the curb no later than 7 a.m. on the day of collection.

At all other times, residents are required to place trash and recycling carts behind the front building line of their home.

Trash and recycling carts and any other unacceptable waste or recyclables, shall be removed from the curb or other designated point by the resident no later than 7 a.m. on the day following their scheduled collection day.

Your homeowners association (HOA) may have more stringent requirements for trash and recycling cart storage. Please check your HOA governing documents for details.

## TOP FIVE REASONS SOLID WASTE AND RECYCLING PICKUP SERVICES CAN BE UNSUCCESSFUL:

1. Cart was placed too close to mailbox
2. Vehicle was blocking access to cart
3. Cart was put out after 7 a.m.
4. Cart lid was unable to be closed and overflowing
5. Carts were placed too close together

For missed trash pickup, please call Utility Billing at 214-975-0480


Solid Waste \& Utility Billing Customer Service is available Monday - Thursday from 7:30 a.m. - 5:30 p.m.

Friday from 7:30 a.m. - 11:30 a.m.
Email: UtilityBilling@littleelm.org or call: 214-975-0480.

## LITTLE ELM 2023 BULK \& BRUSH COLLECTION SCHEDULE

## DAYS SHADED IN PINK ARE NOT BULK or BRUSH SERVICE DAYS

| JANUARY |  |  |  |  |  |  |  |
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| 15 | 16 | 17 | 18 | 19 | 20 | 21 |  |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |  |
| 29 | 30 | 31 |  |  |  |  |  |
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| 28 | 29 | 30 | 31 |  |  |  |  |


| FEBRUARY |  |  |  |  |  |  |
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| MARCH |  |  |  |  |  |  |
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| APRIL |  |  |  |  |  |  |
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| $23 / 30$ | 24 | 25 | 26 | 27 | 28 | 29 |


| JUNE |  |  |  |  |  |  |
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| JULY |  |  |  |  |  |  |
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| AUGUST |  |  |  |  |  |  |
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| OCTOBER |  |  |  |  |  |  |
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| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 |  |  |  |  |


| NOVEMBER |  |  |  |  |  |  |
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| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 |  |  |


| DECEMBER |  |  |  |  |  |  |
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| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| $24 / 31$ | 25 | 26 | 27 | 28 | 29 | 30 |

PLEASE ENSURE BULK AND BRUSH ITEMS AT CURB NO LATER THAN 7 A.M. ON MONDAY

## BULK \& BRUSH SCHEDULE (RESIDENTIAL)



QUESTIONS OR CONCERNS?
CONTACT CWD

CUSTOMERSERVICE@CWD.TO
972.392.9300/OPTION 2


LITTLE ELM

## Bulk Trash \& Brush Guidelines:

## Acceptable Bulk Trash \& Brush Items

- Mattresses and box springs
- Kitchen Appliances (ex.dishwasher, stove, coffee maker, microwave oven, and toaster)
- Washing machines and dryers
- Water heaters (drained)
- Refrigerators/freezers(refrigerant must be removed by a professional and have a label indicating the removal on the appliance) - Cardboard boxes (broken down, bundled, and tied)
- Carpet bundled in 4 foot lengths
- Tree limbs (need to be 4 ft . by 2 ft .bundled \& tied)
- Brush (grass and leaves bagged)
- Fence panels nobigger than 4 ft . by 6 ft .
- Toys and yard tools that are labeled "trash"


## When is my Bulk Trash \& Brush week?

Residents with a Monday or Tuesday trash pickup day will have their Bulk Trash \& Brush service on the first and third Monday of the month (beginning with the first full week of each month). Residents with a Wednesday, Thursday, or Friday trash pickup day will have their Bulk Trash \& Brush service on the second and fourth Monday of each month (beginning with the second full week of each month).
Please review the legend and full calendar for details.

## When do I put my Bulk Trash \& Brush out for pickup?

Bulk Trash \& Brush MUST be placed curbside by Monday at 7 a.m. on your bulk collection week and will be collected by Wednesday evening of that week.

Note that on a rare occasion, due to weather or street construction conditions, bulk trash pickup may extend to Thursday.

If you miss your scheduled Bulk Trash \& Brush week, the Town provides a Courtesy Drop Site for its residents located at 1600 Brenda Lane. Please provide a current utility bill and photo identification.

Hours of operation are: Friday 4 p.m. to 8 p.m. Saturday and Sunday 8 a.m. to 5 p.m. or untilfull.

## Town of Little Elm Solid Waste Holiday Schedule 2023 ** RESIDENTIAL SERVICES SCHEDULE ONLY **

## New Year's Day - Sunday, January 1

Monday 1/2 - Regular Collection
Tuesday 1/3 - Regular Collection
Wednesday 1/4-Regular Collection
Thursday 1/5-Regular Collection Friday 1/6-Regular Collection
*No Disruption of Services*

## MLK, Jr. Day - Monday, January 16

Monday 1/16 - Regular Collection
Tuesday 1/17 - Regular Collection
Wednesday 1/18 - Regular Collection
Thursday 1/19-Regular Collection Friday 1/20 - Regular Collection
*No Disruption of Services*

## Good Friday - Friday, April 7

Monday 4/3 - Regular Collection Tuesday 4/4 - Regular Collection Wednesday 4/5 - Regular Collection Thursday 4/6 - Regular Collection Friday 4/7 - Regular Collection
*No Disruption of Services*
Memorial Day - Monday, May 29
Monday 5/29 - Regular Collection
Tuesday 5/30 - Regular Collection Wednesday 5/31 - Regular Collection Thursday 6/1 - Regular Collection Friday 6/2 - Regular Collection *No Disruption of Services*

## Independence Day - Tuesday, July 4

Monday 7/3 - Regular Collection
Tuesday 7/4-NO COLLECTION
Wednesday 7/5 - Tuesday's Trash/Recycling
Thursday 7/6 - Wednesday's Trash/Recycling
Friday 7/7 - Thursday's Trash/Recycling
Saturday 7/8 - Friday's Trash/Recycling

## Labor Day - Monday, September 4

Monday 9/4 - Regular Collection
Tuesday 9/5 - Regular Collection
Wednesday 9/6 - Regular Collection
Thursday 9/7 - Regular Collection
Friday 9/8-Regular Collection
*No Disruption of Services*
Thanksgiving - Thursday, November 23
Monday 11/20 - Regular Collection
Tuesday 11/21- Regular Collection
Wednesday 11/22 - Regular Collection
Thursday 11/23-NO COLLECTION
Friday 11/24 - Thursday's Trash/Recycling
Saturday 11/25 - Friday's Trash/Recycling

## Christmas - Monday, December 25

Monday 12/25 - NO COLLECTION
Tuesday 12/26 - Monday's Trash/Recycling
Wednesday 12/27 - Tuesday's Trash/Recycling
Thursday 12/28 - Wednesday's Trash/Recycling
Friday 12/29 - Thursday's Trash/Recycling
Saturday 12/30-Friday's Trash/Recycling


Saturday, April 1, 2023 Public Works Service Center

1600 Mark Tree Lane

Since 2011, the Town of Little Elm has teamed up with Keep Little Elm Beautiful, Community Waste Disposal (CWD), and CoServ Electric to deliver essential services to residents.

The Clean \& Green Bi-Annual Waste Collection \& Recycling Event occurs twice a year at the Public Works Service Center.

These special events are FREE for Little Elm residents and provide an opportunity to responsibly dispose of household trash items that are not accepted for regular or bulk trash pickup.

This is the perfect time to purge your homes, sheds, and garages of unwanted/unused paints, pesticides, tires, engine oil, automotive batteries, electronics, and more!

## Accepted Items \& Services:

Refrigerators and Freezers (CWD will remove the refrigerant for you)

HHW - ex. paint, motor oil/auto fluids, pool chemicals, household cleaning chemicals, fluorescent lamps and bulbs, automotive batteries, pesticides, cooking oil/grease

Kitchen Appliances
Washers and Dryers
E-waste/Electronics - ex.
televisions, computers, laptops, monitors, printers, video game consoles
Tire Recycling

Shred Event - TBD


Hosted by Keep Little Elm Beautiful KLEB75068@GMAIL.COM

## Year-round Spccialtif Rscycling

Permanent Medicine Take-Back Drop Boxes are available at<br>CVS Pharmacy<br>2591 FM 423<br>ER of Texas 2800 Little Elm Parkway

## Accepted Medications:

- Unused/Expired Prescription Medications
- Over-the-Counter Medications
- Vitamin and Herbal Supplements
- Pet Medications


Medications Not Accepted:

- Needles
- Sharps/Syringes
- Inhalers
- Aerosol Cans
- Liquids



## Metal Recycling

Keep Texas Beautiful

The Town of Little Elm supports our local non-profit organization, Keep Little Elm Beautiful (KLEB).
KLEB is a Keep Texas Beautiful affiliate that promotes local beautification, education and litter reduction.
All metal recycling brought to the Town's Courtesy Drop Site provides additional funding for cleanup events and community support.


R2S provides drop-off recycling services with locations in Little Elm, Frisco, Flower Mound, and Lewisville.
R2S Little Elm is located at 2417 FM 423 (between Bigleaf Dr. and Sunland Park Dr.)
Ph: 972-619-7880
Donations benefit local charities such as the Little Elm Area Food Bank.

You can get more information at R2SDFW.com.

## Courtesy Drop Site

## LITTLE ELM WATER \& SOLID WASTE UTILITY CUSTOMERS

## ACCEPTED ITEMS**:

 - Metal- Brush and tree limbs
- Cooking oils (sealed tightly with a screw top lid)
- Cardboard and general waste
- Furniture, mattresses, and box springs
**Please note that there is no staff to assist with loading and unloading of any solid waste or brush/tree trimmings.

This site is not a landfill and has very limited space; therefore we must insure all items are residential waste or recycling.

We cannot accept contractor debris such as an entire wood fence that has been replaced, roofing shingles, or bricks. Contractor should be disposing of these items as part of their cost for the project.

All unacceptable items will be collected at the Clean and Green Bi-Annual Waste Collection events that occur twice a year at the Public Works Service Center.

The Courtesy Drop Site is located at 1600 Brenda Lane. It is open to Little Elm residents with an active water or trash account. There is no fee to use the drop site. Please bring your most recent utility bill and your photo ID with your matching Little Elm address.

## Hours of Operation

Fridays 4-8p.m.
Saturdays 8 a.m. - 5 p.m.
Sundays 8 a.m. - 5 p.m. (or until full)
Drop Site will be closed on some holidays.


Recycle your "clean" (no tinsel or lights) Christmas tree, too!

## Water Conservation Tips

- Check bathroom and kitchen faucets, pipes and toilets for leaks.
- Turn off kitchen faucet while scrubbing pots and dishes.
- Install water saving shower heads and take shorter showers.
- Turn off the running water while soaping hands and brushing teeth.
- Use your dishwasher and washing machine only when fully loaded.
- Use a broom, not a hose, to clean driveways and walkways.
- Place mulch around plants to hold water in the soil.
- Water your yard and outdoor plants early or late in the day to reduce evaporation.
- Reduce water runoff by planting native plants in gardens.


## IRRIGATION: CHECK YOUR SPRINKLER SETINGS

ADJUST YOUR IRRIGATION CONTROLLER TO MEET THE NEEDS OF YOUR LAWN AND THE CHANGING SEASONS

| Advice Amount | Programming Examples for Pop-up Sprinkler Heads |
| :--- | :--- |
| $0^{\prime \prime}$ | No watering is necessary. Turn your sprinkler system to the <br> OFF position. |
| $0.25^{\prime \prime}$ | Set your controller to water each zone for no more than 6 <br> minutes for 2 consecutive watering cycles on your <br> Trash/Recycle Pick-up day. |
| $0.50^{\prime \prime}$ | Set your controller to water each zone for no more than 6 <br> minutes for 4 consecutive watering cycles on your <br> Trash/Recycle Pick-up day. |
| $0.75^{\prime \prime}$ | Use a combination of the above two programming schedules. |$|$| $1^{\prime \prime}$ | Use the 0.50" example twice. Schedule one 0.50 " program for <br> the morning, and the other during the late evening hours. |
| :--- | :--- |
| ${ }^{*}$ |  | -In hot, dry weather, water shrubs and flowers daily. -Morning, around 2-8a.m., is the best time to water. -The rule of thumb for lawns is to water one-inch deep each time you water.

-It's better for the lawn to water heavily and less frequently, than to lightly mist it every day.
-Pay attention to high-sun areas of the lawn. -Don't forget that even mature trees need water too.


|  | SEASONAL RESIDENTAL WATERING SCHEDULE |  |
| :---: | :---: | :---: |
|  | Trash \& Recycling Day $=$ Landscape Watering Days <br> MONDAY Monday \& Thursday  | Twice a |
|  |  | Week |
|  | mesar | Effective |
|  | venessor S Sturdar | April 1 - |
|  | Trussar Thursto Y M Mondoy $^{\text {a }}$ | October 31 |
| NSERUATION | froar fritor E Teestay |  |



Current water conservation stage information can be found online here: https://www.littleelm.org/809/Water-

Conservation-Guidelines

# Utility Billing: Water \& Solid Waste 

Utility Billing Office 100 W Eldorado Parkway Second Floor (above Library)<br>Little Elm, Texas 75068

Hours of Operation:
Monday - Thursday 7:30 a.m. - 5:30 p.m.
Fridays 7:30 a.m. - 11:30 a.m.
Phone: 214-975-0480
Email: UtilityBilling@littleelm.org

Welcome to the Little Elm Utility Billing Office. All residents will be billed for water, sewer, and solid waste monthly. There are two ways to set up service: by visiting our office in person or applying for service over the phone both of which require the documentation listed below.

To set up water service, please submit the following to the Utility Billing Office: Government-issued identification for all parties to be included on the water account. Proof of ownership (copy of HUD statement of closing) or lease agreement.
Contact information.
Date service should be initiated.

After submitting the required documentation to the Utility Billing Office, please call 214-975-0480 to complete the application process.

You can setup ONE-TIME or RECURRING credit card payments by visiting: www.littleelm.org/1379/Online-Bill-Pay-Options

Access the online payment system 24 hours a day, seven days a week! Online payments are processed immediately at no additional charge.

Mastercard, Visa, Discover, and debit cards are accepted for credit card payments.


You may also pay with cash, check, or money order in person at the Utility Billing Office located at 100 W . Eldorado Parkway.


LITTLE ELM
CONTACT US:

Jason Shroyer, P.E. Director of Public Works jshroyer@littleelm.org

Cody Collier
Assistant Director of Public Works ccollier@littleelm.org

Tim Walker Utilities Manager twalker@littleelm.org

Michelle Kuzov
Streets, Stormwater, Solid Waste Manager mkuzov@littleelm.org

## Chris Wright

Fleet Maintenance Manager
cwright@littleelm.org

## Jenny Glinka

Senior Administrative Assistant jglinka@littleelm.org

## Town of Little Elm

## Pubic Works Department

 1600 Mark Tree Lane Little Elm, TX 75068Phone: 972-377-5556
Fax: 214-618-8278

## PublicWorksInfo@littleelm.org

Hours of Operation:
Monday - Friday
7 a.m. - 3:30 p.m.


